

SHIPPING POLICY

Standard Delivery – Shiprocket

All the orders placed on the website of Bindi LLP from Monday to Thursday by 11:59 PM (Indian Standard Time) will be processed and shipped on the next business day. The time for Standard delivery is approximately 3-7 business days once the order is processing and shipped from our side.

Average time of Delivery based on location is as below:

Metro: 3-5 business days

Outer Metro: 6-7 business days

North East & Kashmir: 6-7 business days

Standard shipping cost: INR 100

Any orders placed on weekends and national holidays will be processed and shipped on the next business day.

In a case where Bindi LLP is unable to deliver to PO boxes or APO/FPO addresses. Items remain the property of Bindi LLP until receipt of final payment.

Please refer the product page for estimated shipping and delivery timelines for both domestic and international orders when you are placing order on the website of Bindi LLP. From the time of order is placed, it takes about 3-7 days for domestic orders and 7-10 days for international orders to reach you based on the conditions and availability of our Delivery Partner. However, if you have placed an order with multiple items in it, please note that your items may arrive in multiple shipments. The estimated delivery times are only indicative, and, on some occasions, there might be some unavoidable delays beyond our control. We will keep you informed in case of any delays.

At times deliveries may be delayed due to unforeseen irregularities on the part of our delivery partners as well and Bindi LLP shall not be liable for the same in such cases. We do not ship orders on national holidays therefore deliveries may take longer than expected during these periods.

FAQS

What is the available remedy, if my order dispatch is delayed?

In all cases we will try our level best to fulfil our customer needs and thereby to get your products dispatched to you within the estimated times. However, if the package has not yet been dispatched to you by the expected time, please write to us at [Email Id] or call us on our Bindi customer care number [Number for customer support] (Monday to Saturday, 10AM to 7PM) and we will try our best to resolve your issues.

My order has been shipped by Bindi. Can I track the same?

For orders within India, once your order has been dispatched, you can track the order from My Order section or through tracking id sent to you by us.

Once you have placed an order on our website and it is processed, thereafter you can track the status of your order 24 hours after your order is dispatched from our warehouse or vendor location as the case may be.